Between 12th March 2019 – 16th April 2019, the Library and Information Service Management conducted the Library Space Survey 2019 which helps NUMed to use results internally to facilitate best practice and enhance the student learning experience.

The questionnaires consisted of ten (10) questions.

A total number of 130 of you completed the survey. The respondents:

A low response might gives rise to bias because the finding might not representing the majority of the NUMed students.

The survey reveals that 63% of the students visit the library everyday (Monday—Sunday) and these are the three (3) highest activities they are doing when visited the library:

1. To study or work on their assignment (106 respondents)
2. To borrow and return the library book/s (100 respondents)
3. To use a printer/photocopier (99 respondents)

When being asked about how important is it to have spaces in the library for individual/group study and/or work together, there was 33% mentioned that having Quiet/Silent Study Space is important while 24% said Group Study Room and Individual Study Room are important and 19% mentioned having a Open/Big Study Area is important.

On what they considered important, the respondents suggested for:

1. More Group Study and Silent Study Room
2. To install more power outlets in each table/cubicle to enable them to charge their laptop and hand phone.

The respondents favourite space in the library are:

1. Silent Study Room
2. Big Study Room with cubicles @2nd Floor

The least favourite space are Ground Floor and 1st Floor due to the noise as this two areas are wide open spaces with no sound proofing wall to decrease noise distractions.

There was 111 respondents indicated that they preferred to study alone in a quiet/silent space while 63 respondents preferred to study in an open area with small cluster of tables. 47 respondent preferred to study surrounded by books while 41 respondents preferred to study in a large open space with lot of tables.

Respondents also gave the following comments:

- Not enough space in the library
- Common Reading Area (1st Floor) with too much noise
- More printers needed
- Not enough power point or sockets for own laptop

From the survey, we can conclude that space and noise pollution continues to be an issue.

1. Study Space/Area

At this moment, we can only accommodate around 570 seats at one time. No doubt the library is fully utilised by the students during their assignment, project and examination periods. The Individual/Group Study Room and Silent Study Room are always occupied too. With the increase number of students enrolled now. Some of the students commented that if possible the University should extend the library space to accommodate and fulfill their study space requirement.

2. Noise Pollution

The noise level can be very distracting at the Ground Floor and 1st floor. At this two (2) areas students are allowed to have a little noise since this area are mainly being used for relaxing and group discussion. With limited space for Silent Study Room, it is very much difficult to control the noise level during peak periods.

We hope NUMed students to act like a responsible adults and to keep quiet accordingly whenever they are in the library.